

MANAGEMENT SYSTEM POLICY

Air Liquide (Pty) Ltd. as part of the multinational *Air Liquide* Group is involved in the manufacturing and marketing of industrial, food grade and medical gases as well as other related services. *Air Liquide (Pty) Ltd's* management commitment is that, whilst striving to be a world leader through a policy of total quality assurance, to ensure the supply of high quality products and services to satisfy our customers needs at all times, that the company is committed to ensuring the occupational health and safety of our employees, visitors and contractors, the protection of the environment and to achieve a Zero Accident Record.

Air Liquide's commitment to a high standard of occupational health, safety, environment and quality management requires that the Management System be assessed against set objectives and continuously improved upon.

The following principles are embodied in the *Air Liquide* Integrated Management System:

- ❖ Establishing the needs and expectations of all customers and interested stakeholders.
- ❖ Prevention of pollution and occupational injury and illness,
- ❖ Compliance with all applicable local and national legislation and other requirements to which the organization subscribes,
- ❖ Assessment, reduction and control of identified and significant quality risks, occupational health and safety risks and environmental impacts.

This policy is directed towards achieving the following goals:-

- ❖ Support of the *Air Liquide* Integrated Management System by the commitment of top management, line management and all employees.
- ❖ Identification of resource requirements and provision of adequate resources including qualified personnel for management, performance of work and verification activities.
- ❖ Identification and control of risks and opportunities as well as internal and external issues which could impact the purpose, objective, sustainability and ability to achieve the Company's Strategy and direction.
- ❖ The highest levels of reliability of production plants, traditional gas supply methods and services.
- ❖ Development of occupational health, safety and environmental awareness amongst our employees, customers, contractors, neighbours and the general public.
- ❖ Conducting regular audits and management reviews to ensure compliance to the laid down standards as well as continual improvement of our management system.
- ❖ Adopting the internal controls and procedures as outlined in:-
 - ISO 9001 Quality International Standard
 - ISO 14001 Environmental International Standard
 - OHSAS 18001 Occupational Health and Safety British Standard
 - ISO 17025 Testing and Calibration Laboratories
 - ISO 17020 Approved Test Stations for transportable gas cylinders
 - ISO 22000 Food Safety Management System
 - Good Pharmaceutical Manufacturing Practice (M.C.C.) European Standard
 - *Air Liquide* Industrial Management System
 - Risk Based Inspection Management System in compliance with the requirements of the OHS Act, Pressure Equipment Regulation (PER), API RP 580, and the relevant sections of ISO Annex SL.

As Chief Executive Officer I therefore commit myself, along with the *Air Liquide* Management Team to the achievement of this policy of effective safety, health, environment and quality management, ensuring that our Management System elements rank equal with other company activities. I will further ensure that the Policy is understood, implemented, maintained and approved at all levels of our operations.


A. COTTEREAU
CHIEF EXECUTIVE OFFICER

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Air Liquide Botswana as part of the multinational Air Liquide Group is involved in the manufacturing and marketing of industrial, food grade and medical gases as well as other related services. Air Liquide Botswana's management commitment is that, whilst striving to be world leader through a policy of total quality assurance, to ensure the supply of high quality products and services to satisfy our customer's needs at all times, that the company is concomitantly committed to ensuring the occupational health and safety of our employees, visitors and contractors, the protection of the environment and to achieve a zero Accident Record.

Air Liquide Botswana's commitment to a high standard of occupational health, safety, environment and quality management requires that the Management System be assessed against set objectives and continuously improved upon.

The following principles are embodied in the Air Liquide Integrated Management System:-

- ❖ Establishing the needs and expectations of all customers and interested stakeholders.
- ❖ Prevention of pollution and occupational injury and illness
- ❖ Compliance with all applicable local and national legislation and other requirements to which the organization subscribes
- ❖ Assessment, reduction and control of identified and significant quality risks, occupational health and safety risk and environment impacts.

This policy is directed towards achieving the following goals:-

- ❖ Support of the Air Liquide Botswana Integrated Management System by commitment of top management, line management and all employees
- ❖ Identification of resource requirements and provision of adequate resources including qualified personnel for management, performance of work verification activities
- ❖ Identification and control of risks and opportunities as well as internal and external issues which could impact the purpose, objective, sustainability and ability to achieve the Company's Strategy and direction.
- ❖ The highest levels of reliability of production plants, traditional gas supply methods and services
- ❖ Development of occupational health, safety and environment awareness amongst our employees, contractors, customers, neighbours and general public.
- ❖ This policy will be applied in conjunction with the company's Social and Environmental Policy and the Human Resource Policy,
- ❖ Conducting regular audits and management reviews to ensure compliance to the laid down standards as well as continuous improvement of our management system.
- ❖ It is our policy to ensure, so far as is reasonably practicable in adopting the internal controls and procedures as outlined in:-
 - ISO 9001 Quality International Standard
 - ISO 14001 Environmental International Standard
 - OSHAS 18001 Occupational Health and Safety Standards
 - Mines and Factories Act
 - Good Pharmaceutical Manufacturing Practices (M.C.C) European Standard
 - Air Liquide Industrial Management System

As General Manager Southern Africa Area, I therefore commit myself, along with the Air Liquide Botswana and Namibia Management Team and all its employees, to the achievement of this policy of effective occupational health, safety, environment and quality management, ensuring that our Management System elements rank equal with other company activities. I will further ensure that the Policy is understood, implementation, maintained and accepted at all levels of our operations.



O. PRAKASH
SEA DIRECTOR

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MANAGEMENT SYSTEM POLICY

Air Liquide Healthcare as part of the multinational Air Liquide Group is involved in the marketing of medical gases, medical devices as well as other related medical services. Air Liquide Healthcare's top management commitment is that, whilst striving to be a world leader through a policy of total quality assurance, to ensure the supply of high quality products and services to satisfy our customer's needs at all times, that the company is fully committed to ensuring the occupational health and safety of our employees, visitors and contractors, the protection of the environment and to achieve a Zero Accident Record.

Air Liquide Healthcare's commitment to a high standard of occupational health, safety, environment and quality management requires that the Management System be assessed against set objectives and continuously improved upon.

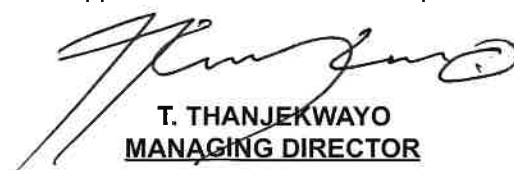
The following principles are embodied in the Air Liquide Healthcare Management System:-

- ❖ Establishing the needs and expectations of all customers and interested stakeholders.
- ❖ Prevention of pollution and occupational injury and illness,
- ❖ Compliance with all applicable local and national legislation and other requirements to which the organization subscribes,
- ❖ Assessment, reduction and control of identified and significant quality risks, occupational health and safety risks and environmental impacts.

This policy is directed towards achieving the following Management System Objectives:-

- ❖ Support of the Air Liquide Integrated Healthcare Management System by the commitment of top management, line management and all employees.
- ❖ Identification of resource requirements and provision of adequate resources including trained and competent personnel, performance of work and verification activities.
- ❖ Identification and control of risks and opportunities as well as internal and external issues which could impact the purpose, objective, sustainability and ability to achieve the Company's Strategy and direction.
- ❖ To be leaders in the distribution of medical gases through traditional gas supply methods and services.
- ❖ Always meeting and striving to exceed our customer's expectations, through continuous improvement of our services.
- ❖ Provide a framework for establishing and reviewing quality objectives.
- ❖ Development of occupational health, safety and environmental awareness amongst our employees, contractors, customers, neighbours and the general public.
- ❖ Will be applied in conjunction with the company's Social and Environmental Policy and the Human Resource Policy.
- ❖ Conducting regular audits and management reviews to ensure compliance to the laid down standards as well as continuous improvement of our management system.
- ❖ It is our policy to ensure, so far as is reasonably practicable in adopting the internal controls and procedures as outlined in:-
 - ISO 9001 Quality International Standard
 - ISO 14001 Environmental International Standard
 - OHSAS 18001 Occupational Health and Safety Standard
 - Medicines Control Council's Good Manufacturing Practice Guidelines
 - Air Liquide Industrial Management System

As Managing Director, I therefore commit myself, along with the Air Liquide Healthcare Management Team, and all its employees, to the achievement of this policy of effective safety, health, environment and quality management, ensuring that our Management System elements rank equal with other company activities. I will further ensure that the Policy is understood, implemented, maintained and approved at all levels of our operations.


T. THANJEKWAYO
MANAGING DIRECTOR

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